



GPS CUSTOMER POLICY

WARRANTY –

There is a 1-year warranty that covers all parts that are included with our GPS system at the time of purchase. There is also a 30-day money back guarantee on all of our GPS units not including airtime used or the original activation fee. If you are dissatisfied in any manner money will be returned back to you as long as our GPS system is still in proper condition, along with all manuals, boxes, and paperwork that was given to you at time of installation. We will also need a receipt showing purchase date through one of our Dealers or from S & L Services Inc. If no receipt is presented money back guarantee is void.

LIABILITY –

S & L Services and its agents and subcontractors shall not be liable to the Customer or any other person for any loss or damage caused by any Interruption of services, regardless of cause. Customer also understands and acknowledges that S & L Services and its agents and subcontractors disclaim all liability of any nature to customer or their user, whether direct, indirect, incidental or consequential, arising out of customer's/user's use of such systems including, without limitation, loss of service or connectivity to customer/user agrees that it shall have no claims against S & L Services of any kind whatsoever with respect thereto. Under no circumstance will S & L Services and its agents and subcontractors be liable for loss of data, procurement costs, lost revenue or profits or for any other special, incidental or consequential charges or damages in respect of such cellular, messaging, tracking or mapping systems even if they were foreseeable or you have informed us of their potential liability. S & L Services' total liability to customer/user for damages under this agreement will not exceed the fees actually paid by customer/user for such systems. Our GPS units are capable of tracking within a 15ft or less radius; however, mapping in some areas may not be precise. S & L Services and its agents and subcontractors are not responsible to pay for any vehicle that can not be found off our system if vehicle has been not apprehended. GPS tracking devices require simultaneous access to the GPS satellite system, the wireless/cellular telecommunications network and the Internet. While these services are highly reliable, they are outside the control of S & L Services. S & L Services does not guarantee that access to all of these services will be available at all times. S&L Services and its agents and subcontractors are not liable for any miss use of our GPS Products in any way shape or form. ***Our tracking devices may not be used to violate the privacy rights of others, or in violation of local, county, state or federal statutes. GPS tracking may be illegal in certain states. In no way will S&L Services, or its subsidiaries or partners be held responsible for inappropriate use of these products.***

Disclosure of Your Information -

As a matter of policy, we do not sell or rent any of your personal information under any circumstances to third parties for their marketing purposes without your explicit consent. However, the following describes some of the ways that your personal information may be disclosed in the normal scope of business to provide our services.

Legal Requests: We cooperate with law enforcement inquiries, as well as other third parties to enforce laws to help protect all parties from bad actors. Therefore, in response to a verified request by law enforcement or other government officials relating to a criminal investigation or alleged illegal activity, we can (and you authorize us to) disclose your name, city, state, telephone number, email address, account history (including, but not limited to all stored recording files) without a subpoena. Without limiting the above, in an effort to respect your privacy and our ability to keep the community free from bad actors, we will not otherwise disclose your personal information to law enforcement or other government officials without a subpoena, court order or substantially similar legal procedure, except when we believe in good faith that the disclosure of information is necessary to: prevent imminent physical harm or financial loss; or report suspected illegal activity.

Company employees who have access to personal information of clients are required to keep the information confidential and not use it for any other purpose than to carry out the services they are performing for the Company.

Due to the existing regulatory environment, we cannot ensure that all of your private communications and other personal information will never be disclosed in ways not otherwise described in this Privacy Policy. By way of example (without limiting the foregoing), we may be forced to disclose personal information to the government or third parties under certain circumstances, or third parties may unlawfully intercept or access transmissions or private communications.

COVERAGE/CAPABILITIES –

Optional features of our GPS units include door unlocking, panic button and vehicle functionality alerts, warnings and status reports via pager, cell-phone, and email, Etc. However, this unit should not be used and is not designed to be used for medical, life-saving or life-sustaining apparatus.

PAYMENT; TAXES -

You agree to pay S&L Services at the Subscription Service Plan rate listed on the Activation Agreement form. The Subscription Service Plan rate applies to the initial period only and may be changed (increased or decreased) in subsequent periods at S&L Services option. You agree to establish a Service Account using a credit card. (a) You authorize S&L Services to debit your credit card automatically in the amount of \$50 (U.S.) to activate Your Service Account. (b) You agree to maintain a prepaid Service Account balance if not having a credit card on file. The minimum balance is \$100 (U.S) for Prepaid Services(c) You authorize S&L Services to replenish Your Service Account by charging \$100 each time Your Service Account falls below the 90% used up minimum

balance. (d) You authorize S&L Services to automatically debit Your Service Account at the time of subscription renewal equal to your current Service Plan or as stated on This Agreement. (e) You shall pay S&L Services in accordance with the terms stated in this Agreement, at such place as S&L Services designates on its bill. Airtime charges for Services are billed in advance, at the beginning of each period, based on your selected Service Plan, as set forth in this Agreement. Billing for the first and last period shall be prorated based on the number of days the Services are provided in such period. Incremental charges and other service charges, including, without limitation, activation fees and charges for additional access units, are billed in arrears. Installation Fees are billed separately. Except for the amount, if any, of any tax included in this Agreement, the prices set forth herein and in the Product Brochure are exclusive of any amount for federal, state, local or foreign excise, sales, use, property, retailer's occupation or similar taxes, or any duties, customs or similar charges. Accounts delinquent in excess of fifteen days from the due date shall be subject to a late fee and interest at the rate of 2% per month (or the highest rate permitted by law, if such rate exceeds the highest rate permitted by law). S&L Services may suspend or terminate the Services and maintenance if any charges payable hereunder are delinquent in excess of thirty days from the due date or you are otherwise in default under this Agreement. You are liable for all reasonable cost S&L Services associated with the collection process of your delinquent account. If account is terminate there will be a reactivation fee per unit and you will have to purchase new sim cards for each unit at time of reactivation, besides paying the remaining balance on your account.

EQUIPMENT –

Equipment can be purchased by cash, check, or credit card and lease.

OVERAGE CHARGES –

Customer will pay overage charges for any additional usage of the GPS unit. This payment must be added to the payment at the time that the regular bill is being processed. Overage Charges - pertain to misuse of are GPS products, crossing US borders, etc.

COVERAGE AREA LIMITATIONS –

Customer realizes and admits that one hundred percent coverage and unit operation is not realistic. There may be interference from meteorological sky wave interference from distant stations. Weather, tunnels, underground structures, tall buildings, enclosed or underground parking or driving areas, faulty installation, low battery and other electrical noises and radio signals from external sources may interfere as well. Corrective devises at customer's expense may help with these interferences.

TERM AND TERMINATION; RENEWAL -

This Agreement shall remain in full force and effect for a period marked on the bottom of this Agreement, and shall be automatically renewed and extended without action by any party for additional periods at the then applicable Subscription Service Plan

rate; provided, however, that (a) either S&L Services or You the customer may terminate this Agreement upon not less than thirty days' prior notice, to be effective on the last day of the current subscription period, and (b) S&L Services may, at any time, without liability may terminate this Agreement, effective immediately, provided that if this Agreement is not terminated by S&L Services due to your breach, if account is terminate there will be a reactivation fee per unit and you will have to purchase new sim cards for each unit at time of reactivation plus pay for shipping of the sim cards. S&L Services shall reimburse you for the unused portion of any prepaid subscription fee. If you terminate this Agreement for any reason, no reimbursement for unused prepaid Services will be made. Notwithstanding the foregoing, this Agreement shall terminate immediately without liability if the authorizations held by S&L Services are revoked by the FCC.

HOW GPS WORKS IN FIVE EASY TO UNDERSTAND STATEMENTS:

1. The basis of GPS is triangulation from satellites.
2. To triangulate, a GPS receiver measures distance using the travel time of radio signals. Accuracy is achieved by the reception of at least 3 satellite signals. To measure travel time, the GPS receiver needs very accurate timing.
3. Along with distance, you need to know exactly where the satellites are in space and careful monitoring is the secret.
4. Finally you must correct for any delays the signal experiences as it travels through the atmosphere, which is part of the functionality of our GPS receiver firmware and programming.

I, _____, agree that I have read this agreement and fully understand the terms, conditions, and basis of what I have read with in this article designed by S & L Services for there GPS products. I fully agree to follow guidelines that I read is this policy and if I do not follow the above guidelines my services will be interrupted or cancelled by S&L Services Inc.

X _____
Customer Signature

X _____
Customer (Please Print Name) **Date**

S & L Services Dealer Signature Date